YOUR GUIDE

THROUGHOUT TREATMENT

An overview of the Novartis Patient Navigator Program
The Novartis Patient Navigator Program

The Novartis Patient Navigator Program is staffed by a team of specialists who are available to support you during your treatment journey. Once enrolled in the program, you will receive a series of phone calls from a specially trained navigator who will help you get started on your Novartis medicine.

Novartis Patient Navigators provide:

- Information about financial assistance
- An explanation of the results of your benefits investigation and out-of-pocket financial responsibilities
- Help understanding different financial assistance options, such as co-pay assistance
- Help understanding the proper dosage and administration of your Novartis medicine

Two ways to enroll:

- Call: **1-800-282-7630**
- Fill out an enrollment form (also called a service request form): [https://copay.novartis.com](https://copay.novartis.com)
Your Patient Navigator
call schedule

Once you’re enrolled in the program, you’ll receive a series of 7 phone calls over 5 months. Below is a schedule to help you keep track of your calls and what to expect from each of them.

Month 1:
Getting started

Welcome call
Learn more about the program and PIQRAY® (alpelisib) tablets.

Insurance overview
Review your coverage and discuss financial support opportunities.

Tips on taking PIQRAY
Review your doctor’s instructions for taking PIQRAY.
Months 2, 3, and 4: Check-ins

**Month 2 check-in**
Ask any questions you have about financial assistance or taking PIQRAY.

**Month 3 check-in**
Ask any questions you have about refilling your prescription or your experience with PIQRAY.

**Month 4 check-in**
Get tips on having helpful conversations with your doctor, and ask any questions you have about taking PIQRAY.
Wrap-up call
Review all the ways your Patient Navigator can continue to help.

To learn more about the Patient Navigator Program and enroll, contact 1-800-282-7630, prompt 3.